

**NORTH CAROLINA DEPARTMENT OF PUBLIC INSTRUCTION
Exceptional Children Division**

STATEWIDE SPECIAL EDUCATION MEDIATION PROGRAM

MEDIATION FEEDBACK FROM PARTIES FORM

Thank you for taking the time to complete this form. We have left space on the back page for any additional comments you care to make. Please feel free to comment on any aspect of the process or the outcome of the mediation. Your responses to the questions and your comments will help us improve the mediation process. Please put the completed form in the accompanying envelope and mail to the Department of Public Instruction.

Please indicate your role in the mediation. _____ Parent/guardian _____ LEA representative
_____ Other _____

Was the mediator neutral and impartial? _____ Yes _____ No

How able were you to say what was important to you?
_____ Completely able _____ Mostly able _____ Mostly unable _____ Completely unable

How well did the other party understand what was important to you?
_____ Complete understanding _____ Moderate understanding _____ Little to no understanding

To what extent do you have a better understanding of what was important to the other party?
_____ Complete understanding _____ Moderate understanding _____ Little to no understanding

To what extent was the mediation process successful?
_____ Very successful _____ Successful _____ Somewhat successful _____ Not successful

Did you reach agreement? _____ Yes _____ No _____ Partially

If another conflict occurs, would you use mediation again? _____ Yes _____ No

Do you feel the mediation process has improved communication between you and other party?
_____ Yes _____ No

Did you consult with a lawyer before or during the mediation process? _____ Yes _____ No

In your opinion, the mediation ended the way it did because: (Check all that apply.)

_____ of my own persistence	_____ I changed my position
_____ of the skill of the mediator	_____ the other party changed their position
_____ of the persistence of the mediator	_____ neither party was willing to change
_____ of good faith efforts of both parties	_____ I would not change my position
_____ communication was improved	_____ the other party would not change
_____ both parties compromised	
_____ other _____	